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Gyvenimo aprašymas (CV)

Norėdami matyti vardą ir pavardę, turite <u>Prisijungti</u>

### Kokio darbo ieškau? Mano teigiamos savybės

I'm a dedicated IT technician with a strong passion for troubleshooting technical issues and providing efficient IT support. I have a solid foundation in computer hardware, software, and networking.

I'm seeking an IT technician position where I can leverage my skills to assist users, maintain IT infrastructure, and contribute to a dynamic team.

My strongest features include:

Problem-solving: I excel at diagnosing and resolving complex technical issues.

Technical proficiency: I have a deep understanding of various operating systems, software applications, and network configurations.

Communication skills: I am able to effectively communicate technical information to both technical and non-technical users.

Attention to detail: I am meticulous and ensure accuracy in my work.

I have experience in:

Desktop and laptop support: Troubleshooting hardware and software issues, configuring devices, and providing user assistance.

Network administration: Managing network infrastructure, troubleshooting connectivity problems, and implementing security measures.

Server administration: Maintaining and optimizing server performance, managing user accounts, and ensuring data security.

I am eager to apply my skills and knowledge to contribute to a successful IT team.

Pageidaujama darbo vieta Vilnius

## Kontaktai ir pagrindinė informacija apie mane

Gimimo data 1999-07-22 (26 m.)

Lytis Vyras Gyvenamoji vieta Vilnius

Telefono numeris Norėdami matyti kontaktus, turite

<u>Prisijungti</u>

El. pašto adresas Norėdami matyti kontaktus, turite

<u>Prisijungti</u>

**Darbo patirtis** 

Darbo laikotarpis nuo 2021.07 iki 2023.07

Įmonės pavadinimas Intrum

Pareigos Operations support Specialist

Plačiau apie darbo pobūdi, patirtj Provided primary operational systems support, ensuring

smooth functioning of critical systems. Utilized available reference documentation to efficiently troubleshoot and resolve issues, maintaining high levels of system performance. Ensured timely and thorough transfer of incidents to other support teams for seamless issue resolution. Identified and monitored system errors, promptly addressing and mitigating potential risks to business operations and IT infrastructure. Maintained effective communication with users and team members, fostering collaborative problem-solving and facilitating efficient workflows. Contributed to the development

of new services and improvements, enhancing overall system

capabilities and user experience

Darbo laikotarpis nuo 2023.10 iki 2024.07

Įmonės pavadinimas Mas Markets

Darbo sritis Kompiuterių technikai

Pareigos IT operations Support Systems Specialist

Plačiau apie darbo pobūdį, patirtį Supporting clients throughout their on-boarding and setup

stages, as well as throughout their tradingjourney. Manage,

Maintain and support trading platforms

(MT4/MT5,PrimeXM,Yourbourse hubs). Working Closely within a team , including senior management. Proactively listening to our clients ,and creating solutions which result in enhancing the client trading experience. Conducting end to end investigations and ensuring daily and weekly tasks are

completed. Maintaining internal processes and procedures are

up to date.

# Išsilavinimas

Laikotarpis nuo 2017.09 iki 2021.06

Išsilavinimas Aukštasis universitetinis

Mokymosi įstaiga Vilnius Tech University

Išsilavinimo sritis Elektronikos inžinerija

Sritis Bachelor of Computer Engineering

#### **Kalbos**

Kalbos	Kalbėjimas	Supratimas	Rašymas
Anglų	Puikiai	Puikiai	Puikiai
Lietuvių	Pagrindai	Vidutiniškai	Pagrindai

### Kompiuterinis raštingumas

I have strong knowledge about computer hardware mainly understanding computer components such as RAM , ROM ,CPU , motherboard and their functions

Also I have strong knowledge in software such as different operating systems such as windows, Linux.

I have managed also building websites and building my thesis which is an RFID attendance system which can record the attendance of 20 employees and connected it to an microprocessor which will allow to display information on the website I have built such as time in and time out of each employee shown on the website and which you can export this data shown to an excel file saved in the system.

#### ITIL certification too.

Rekomendacijos
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Vardas, Pavardė Vytenis Grazys

Pareigos Team leader of Operations support system

Įmonės pavadinimas Intrum

Telefono numeris +37060303362

## Papildoma informacija

Pomėgiai I like to read books and work on courses to pursue my IT skills

further

Pageidaujamas atlyginimas 1800 EUR per mėn. Šiuo metu uždirbu 1800 EUR per mėn.